

# Max Jack Whiteley

Graduate Technical Designer

Sheffield

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## Education

University of Huddersfield                      2021 – 2024

BA (Hons) Games Development (Design) – Upper Second Class with Honours

Chesterfield College                              2019 – 2021

Level 3 National Diploma computing for creative industries – Merit Pass

Level 3 Technical level entertainment technology: Video games art and mechanics – Pass

Meadowhead school                              2014 – 2019

I have 7 GCSEs including Mathematics, English, Design and Technology, Computer Science as well as Art and Graphics.

## Technical skills

- |                   |                     |
|-------------------|---------------------|
| - Unreal Engine 5 | - Adobe Photoshop   |
| - Blueprinting    | - Adobe Premier Pro |
| - Pseudo Code     | - Office 365        |
| - Maya            | - Miro              |
| - Twine           | - PureRef           |

As well as being proficient in these programs and skill sets, I am also an avid PC and Tech enthusiast. Examples of this include enjoying things like building computers, diagnosing issues, and being fully tech literate.

## Achievements

During summer of 2024 I was invited to the Gamebridge event to show off one of my projects. This project was shown to a panel of judges as well as being free to be experienced by all other contenders and guests of the show, gaining high levels of praise.

During University, I took part in multiple internal Game Jams with my peers creating games based on themes in 3–7-day spans. All these projects were a success with two of the games produced being voted the best games of that specific jam.

While not a specific achievement I pride myself on the fact that my peers would, and still do to this day, come to me during and after university for help in Unreal Engine and design enquiries. Examples of this would be when artists would ask for my help with their small personal games, and as they were artists, would ask me for help in programming or design. I would explain to them multiple ways on how to tackle their issue and walk them through solving it rather than doing it for them, allowing them to learn from me while having direct support for their needs.

## Work experience

### Patrolbase

2024, March – Current – Showroom Salesman & Customer Service Agent

- As a customer Service Agent, I answer emails and phone calls regarding general enquiries as well as helping customers when things go awry, such as courier issues.
- Being an agent also has other requirements, such as sourcing parts from our warehouse, resending orders, and helping other departments with customer issues.
- As a Showroom Salesman, I am one of the faces of the company. This role is a customer facing role, where I must be able to identify customers' needs and point them in the correct direction, help with enquiries and be a knowledge resource.
- As it is a showroom, there are periods of time where customers are stood around waiting. I need to analyse how to interact with them based off previous interactions, such as letting them wander around, engaging in casual conversations or continue to sell them products.
- With both roles, I need to consume a magnitude of knowledge as well as actively keep up to date with all related and upcoming products. This sometimes is done in my free time.
- I regularly join all other departments apart from the workshop when they are understaffed as I have a large skillset that allows me to seamlessly transition between them.

### Subway

2022 – 2024 – Sandwich Artist

- At Subway I would listen carefully to customers instructions and create them meals to their desired specifications, in a fast paced environment. While doing this I would upsell specific combos and meal deals.
- Alongside the food making, I would take phone calls, manage deliveries, prepare and cook fresh food, as well as deep clean the entire store.
- I was the most experienced dedicated “night shift” staff member within 6 months what granted me to be the trainer for all new night shift staff as well as lead the shift. This would require me to teach new members how to do the job and how our store specially operates. Due to my increased duties, I was a dedicated key holder, having my own key for the entire store as well as my own security alarm system code.

### Nisa

2019 – 2021 – Sales assistant – supervisor

- Alongside basic shop duties such as restocking shelves, working tills, customer service and deep cleaning, I also did specific tasks such as delivery duty and would be on call on specific days for when deliveries arrived.
- When I turned 18, I was given the role of supervisor, where I would authorize sales and manage a small team of one or two other members of staff during mid-day shifts.

## Additional Interests

Alongside Video Games of course, some other hobbies I enjoy doing is playing video games, Warhammer 40k, board game nights as well as researching and watching development of video games and watching indie developers Development logs. A sport I often play in is airsoft, I enjoy both the outdoor as well as CQB elements.

References available upon request